

CURRICULUM VITAE: Business Consultant

VISHAL BHARDWAJ
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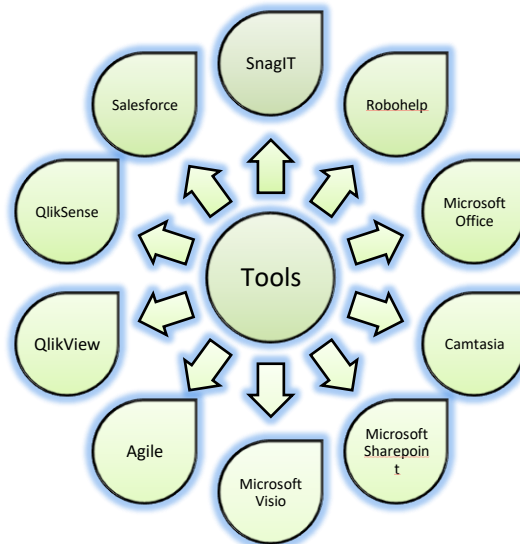


Career Objective:

Seeking a position to utilize my creative skills and abilities in the Technology Industry that offers professional growth while being resourceful, innovative and flexible. Although having an experience of 5 years, I always consider myself a learner when it comes to taking new responsibilities. I am not constraint to any technology or role, I am always constraint to offer maximum productivity according to the need of the business. I believe in working ‘with’ a company rather than just working ‘for’ it.

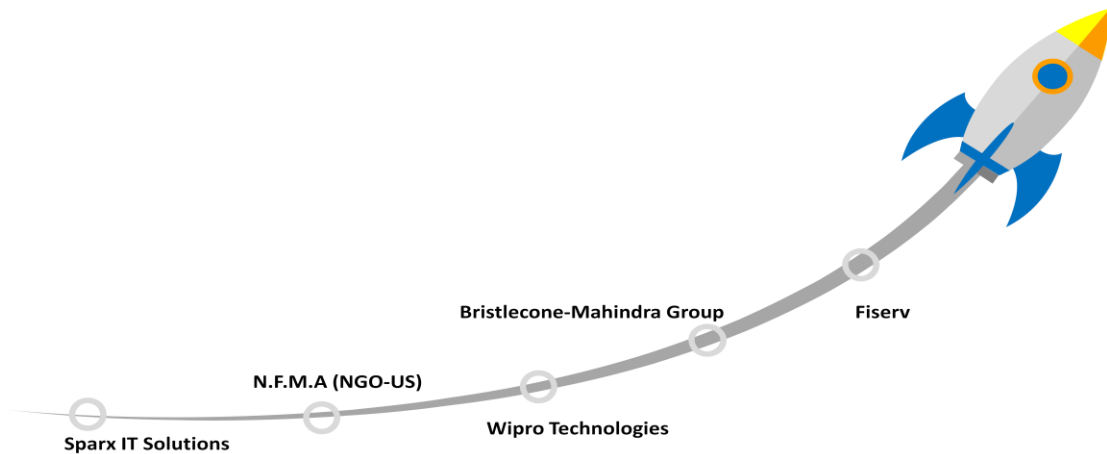
Educational Qualifications:

Examination	School/College	Board/University
10 th	J.M.P.S	C.B.S.E.
12 th	M.P.S	C.B.S.E.
Bachelor of Technology ECE	S.K.I.E.T Kurukshetra	Kurukshetra University



Tools: Camtasia, SnagIT, RoboHelp, Adobe Photoshop, Microsoft Visio, Microsoft Word, Advanced-level Microsoft Powerpoint, Microsoft Sharepoint, Agile Methodology, Oracle JDeveloper Studio, Salesforce, JAWS and Google Analytics, QlikView and QlikSense.

Work Experience:



❖ **Fiserv India-** Business Professional- September 2016 -Present

Handling different technical documentation and eLearning material for different financial institutions and banks.

Communicating with different business units to gather requirements and offering solutions for numerous use cases.

Creating advanced-level presentations and data representation reports for organizational leaders.

Working on business presentation and expert in MS Powerpoint.

Working on Camtasia and Stoyline to convert Business WebEx meetings to eLearning courses for Business Analysts and Business Representatives.

Awarded *Shining Star of the Quarter* for the very first quarter after joining.

❖ **Bristlecone (A Mahindra Groups Company)-**Business Consultant-March 2014-September 2016

At first, hired as a contractual employee to independently handle all the business and technical documentation related work, I was soon offered to join the organization as permanent business consultant. I contributed at different level of SDLC and helped organization to attract more customers and better customer engagement. I also won the prestigious *Most Innovative Person of the Year* award at the annual meet for contribution towards new business ideas around Mobility Solution for SaaS application and Business Intelligence.

Domain Expertise: Business Intelligence (BI)

Tools: QlikView and QlikSense

Time Duration: August 2015-September 2016

Client: Ansell Health Care

Job Responsibilities:

- Key members of Presales team and prepared Business Related Documents,

Design Documents

- Requirement gathering and analysis
- Development & designing of applications
- Data validation
- Automation for all data coming from different location (UAE, USA, Australia, and Europe)
- Created technical documents
- Involved in optimization to increase performance of application
- Understanding end user requirements & accordingly creating the final application.
- Involved in working with QlikView Functions.
- Developed scripts to load the relevant Data in QlikView Applications.

Apart from the above project, I worked on Bristlecone's in-house BI product. This product provides ready-made solutions to the customer from different domains. It is build on QlikSense and uses advanced QlikSense Mashup feature to provide highly-rich user interface and web solution for Business Analytics.

Domain Expertise: On-Cloud and On-Premise Data Integration using SOA based Adapters

Tools: Oracle ICS, Oracle JDeveloper 12C, Advanced PowerPoint, SnagIT, Camtasia, and Advanced-level Microsoft Word.

Time Duration: March 2014-December 2015

Client: Oracle

Job Responsibilities:

- Worked as a techno-functional consultant for different ERP, CRM and HCM systems including SAP, SFDC, Oracle BRM, Successfactors, and ServiceNow. Searching new integration possibilities and business scenarios
- Key member of Presales team and created advanced business presentations, demos. Viewlets and Click-through to help the clients in understanding the technical aspects from a business view
- Regularly interacting with Oracle team members to understand the requirements and solving technical queries by taking help from the offshore development team
- Creating functional test cases and doing functional and accessibility testing for integration adapter based on Oracle SOA Suite and ICS
- Worked closely with the pre-sales team and helping them in creating POCs, Proposal documents, Sales presentations and other Business Related Documents. Recording and presenting integration demo videos
- Agile Fundamental Certified



- Worked closely with the SMEs and *independently* creating different technical documents like User Guide, Help Manuals, Tutorials, How-to-Guides, Support Questionnaire, Whitepapers etc. based on guidelines provided by Oracle
 - Creating and publishing videos that explains the technical flow of integration adapters, working and business benefits
- ❖ **Wipro Technologies (Contractual)**- Senior Technical Writer- September 2013 – March 2014
- Tools:**JAWS, Microsoft Visio
- Time Duration:** September 2013-March 2014
- Client: UnitedHealth Group**
- Duties:
- Regularly interacting with client to gather information.
 - Preparing and proof reading Standard Operating Procedures (SOPs) and complex instructional designs as per the client's guideline.
 - Converting business and information flow diagrams into easy to understand instructions for Customer Care Representatives (CCRs)
 - Guiding and providing training to the freshers.
 - Writing user manuals, user guides, installation guides, functional description and other internal documents.
- ❖ **Helping Brainz (Non-profit NGO based in India)**- Organizational Development Leader-May 2013-Present
- Creating Organizational development opportunities for Helping Brainz, suggesting practical ideas for the development of the organization, communicating the organization to other counterparts and helping in fund raising.
- Proof reading and writing content for social causes. Working closely with the research team to expose the major issues and problems faced by the society. Motivating the youth to work for the betterment of our nation and guard the moral values.
- ❖ **NFMA- National Farmer Market Association (Non-Profit NGO based in U.S)**- Director of Communication- Feb. 2013- August 2015-
- Handling all the work related to content that includes but not limited to website content management, proposal writing, Social Media Optimization (SMO), Blogs, Press Release, Inspirational videos, Poster making, Slogan writing etc.
- I was awarded by personal letter of recommendation by the Director of NFMA (Dr.Christopher Headen)*
- ❖ **Sparx IT solutions Pvt. Ltd**- Technical Writer-June 2012- May 2013

Writing software documentation, White Papers, User Guides, Installation Guides, and proof reading the existing content. Writing SEO optimized content and technical blogs. Working closely with the internet marketing experts for brand promotion.

Hobbies

- ❖ Writing diary, poems and fictions. Reading biographies, novels, journals, dissertations and case studies. Cooking, camping, fishing and exploring new places.

Achievements

- Written a Novel (Engineer by Mistake) which is under the process of finalizing and publication
- Awarded as Most Innovative Person of the Year for Bristlecone FY 2015-2016
- Awarded by Silver KAIZEN Certificate at Bristlecone Annual Meet
- Secured 89% marks in 56th Annual All India General Knowledge Test conducted by All India Board of General Knowledge
- Secured 74% marks in 49th Annual All India UN Information Test Conducted by UNO
- Gold Medallist in 6th National Cyber Olympiad conducted by L.G, Wipro and Reliance.

Personal Profile:

Name	Vishal Bhardwaj
Permanent Address	264, SF-4, Sector-3, Vasundhara, Ghaziabad, UP
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